



YOUR RIGHTS AS A PATIENT

Respect for Patients

At Fairy Tale Dental, we center our care around your needs, respecting your dignity and privacy. You have the right to receive considerate and respectful care regardless of your race, sex, national origin, marital status, sexual orientation, beliefs, values, language, functional status, age, disability or source of payment. Please extend this courtesy to Fairy Tale Dental by being considerate of the rights of other patients and Fairy Tale Dental's personnel and property. Please remember that Fairy Tale Dental is a smoke-free facility.

Treatment for Patients

You have the right to expect a comprehensive review of your dental health, treatment options, our predictions for success and possible outcomes of alternative treatments. This information will be provided in terms that you can understand with the opportunity to ask questions before making your decision. Please inform us if you do not clearly understand your plan of treatment and the things you are asked to do. You have the option to refuse treatment and will be informed of the possible consequences of your decision. We expect you to be involved in the planning, providing, completion, and periodic review of your plan of care.

Partners in Care

At Fairy Tale Dental, we rely on you to provide a complete and accurate medical and dental history for your safety. You will need to tell us about all prescribed and over-the-counter medications that you are taking. Please provide any information all treatments, medical and/or dental, which you are receiving. We will provide continuous care for you within the limitations of our clinic's schedule.

We ask that you follow our recommendations for your oral health care. If you choose not to follow our recommendations, this may prevent us from providing you the best dental care according to ethical and professional standards. Your right to make decisions about your health care does not mean that you can demand treatment or services that are

inappropriate or unnecessary. If we need to end our relationship with you, we will provide a reasonable notice and referral options.

Privacy and Financial Information

You will be given fee estimates for your chosen plan of care prior to beginning the care. You have the right to explanations about all items on your bill. In order to provide the best possible dental care at the lowest cost possible, we request that payment be made for all services as they are performed. Payment arrangements can be made with Care Credit. Restitution of past due or bad debt amounts must be paid in full before treatment can resume. We accept cash, money orders and checks with ID, Visa, MasterCard, Discover, American Express and Care Credit.

Your Patient Dental Record is a confidential document and will not be shared with anyone outside Fairy Tale Dental without your written permission, except as required by a third party payer contract or by law. You may request to review your Patient Dental Record with us to explain the information as necessary. A copy of your Patient Dental Record can be obtained from Fairy Tale Dental for a nominal fee.

Addressing Concerns

We ask that you let us know of any unexpected difficulties you may have involving your health care. We expect you to make and keep your appointments and to arrive on time. Please call us at least 24 hours in advance when you cannot keep a scheduled appointment. You may express concerns or compliments to Fairy Tale Dental, and we will respond and resolve them promptly.

Thank you for choosing Fairy Tale Dental!